

**Investor Complaint data provided by Hornic Commodity  
Dealers Pvt Ltd**

**MCX**

**MONTH (MAY 2023) ENDING DATA:**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution Time* (in days)
						Pending for less than 3 Months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI	0	0	0	0	0	0	0
3	(SCORES) Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	MAY 2022	0	0	0	0
2	JUNE 2022	0	0	0	0
3	JULY 2022	0	0	0	0
4	AUGUST 2022	0	0	0	0
5	SEPTEMBER 2022	0	0	0	0
6	OCTOBER 2022	0	0	0	0
7	NOVEMBER 2022	0	0	0	0
8	DECEMBER 2022	0	0	0	0
9	JANUARY 2023	0	0	0	0
10	FEBRUARY 2023	0	0	0	0
11	MARCH 2023	0	0	0	0
12	APRIL 2023	0	0	0	0
13	MAY 2023	0	0	0	0
<b>GRAND TOTAL</b>		NIL	0	0	NIL

\*Includes complaints of previous Months resolved in the current months. If any

\*\* Includes total complaints pending as on the last day of the month, if any

\*Average resolution time is the sum of total time taken to resolve each complaint in the current Month divided by total no. of complaints resolved in the current month

### **Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from year</b>	<b>previous</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2018-19	0		0	0	0
2	2019-20	0		0	0	0
3	2020-21	0		0	0	0
4	2021-22	0		0	0	0
5	2022-23	0		0	0	0
	<b>GRAND TOTAL</b>	0		0	0	0