

**Investor Complaint data provided by Hornic Commodity
Dealers Pvt Ltd**

MCX

MONTH (OCTOBER 2023) ENDING DATA:

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** | | Average Resolution Time* (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|----------|-----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 Months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|--------------------|----------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | OCTOBER 2022 | 0 | 0 | 0 | 0 |
| 2 | NOVEMBER 2022 | 0 | 0 | 0 | 0 |
| 3 | DECEMBER 2022 | 0 | 0 | 0 | 0 |
| 4 | JANUARY 2023 | 0 | 0 | 0 | 0 |
| 5 | FEBRUARY 2023 | 0 | 0 | 0 | 0 |
| 6 | MARCH 2023 | 0 | 0 | 0 | 0 |
| 7 | APRIL 2023 | 0 | 0 | 0 | 0 |
| 8 | MAY 2023 | 0 | 0 | 0 | 0 |
| 9 | JUNE 2023 | 0 | 0 | 0 | 0 |
| 10 | JULY 2023 | 0 | 0 | 0 | 0 |
| 11 | AUGUST 2023 | 0 | 0 | 0 | 0 |
| 12 | SEPTEMBER 2023 | 0 | 0 | 0 | 0 |
| 13 | OCTOBER 2023 | 0 | 0 | 0 | 0 |
| GRAND TOTAL | | NIL | 0 | 0 | NIL |

*Includes complaints of previous Months resolved in the current months. If any

** Includes total complaints pending as on the last day of the month, if any

*Average resolution time is the sum of total time taken to resolve each complaint in the current Month divided by total no. of complaints resolved in the current month

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----------|--------------------|---|---------------------------------|---------------------------------|---------------------------------------|
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 0 | 0 | 0 |
| 4 | 2021-22 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| | GRAND TOTAL | 0 | 0 | 0 | 0 |