

**Investor Complaint data provided by Hornic Commodity  
Dealers Pvt Ltd**

**MCX**

**MONTH (JULY 2024) ENDING DATA:**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution Time* (in days)
						Pending for less than 3 Months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	JULY 2023	0	0	0	0
2	AUGUST 2023	0	0	0	0
3	SEPTEMBER 2023	0	0	0	0
4	OCTOBER 2023	0	0	0	0
5	NOVEMBER 2023	0	0	0	0
6	DECEMBER 2023	0	0	0	0
7	JANUARY 2024	0	0	0	0
8	FEBRUARY 2024	0	0	0	0
9	MARCH 2024	0	0	0	0
10	APRIL 2024	0	0	0	0
11	MAY 2024	0	0	0	0
12	JUNE 2024	0	0	0	0
13	JULY 2024	0	0	0	0
		NIL	0	0	NIL

\*Includes complaints of previous Months resolved in the current months. If any

\*\* Includes total complaints pending as on the last day of the month, if any

\*Average resolution time is the sum of total time taken to resolve each complaint in the current Month divided by total no. of complaints resolved in the current month

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
	<b>GRAND TOTAL</b>	0	0	0	0